

FORT WORTH TRANSPORTATION AUTHORITY

PLANNING, OPERATIONS & MARKETING COMMITTEE WORKING SESSION

4:00 p.m., Monday, April 17, 2017

**Intermodal Transportation Center (ITC)
1001 Jones Street, 2nd Floor Community Room
Fort Worth, Texas 76102**

Committee Members:

Neftali Ortiz – Chairman
Dennis Dunkins
Jeff King
Jon Michael Franks
Tito Rodriguez

Staff Support:

Shawn Donaghy, Operations
Rebecca Montgomery, Governmental Relations
Angela Allen, Customer Service

A. CALL TO ORDER

Neftali Ortiz

B. UPDATES

1. March 2017 Ridership Update
2. March 2017 Marketing Report
3. Customer Service Report

Shawn Donaghy
Rebecca Montgomery
Angela Allen

C. OTHER BUSINESS

D. NEXT MEETING

*Next meeting May 15, 2017 @ 4:00 p.m. at the Intermodal
Transportation Center (ITC)*

E. ADJOURN



Burnett Plaza ■ 801 Cherry Street ■ Suite 850 ■ Fort Worth, Texas 76102 ■ 817-215-8700 ■ www.fwta.org

This facility is wheelchair accessible. For accommodations, for hearing or sight interpretive services, please contact
Melanie Kroecker at (817) 215-8621, 48 hours in advance.